

STATE OF NEW YORK
PUBLIC SERVICE COMMISSION

Proceeding on Motion of the Commission as
to the Rates, Charges, Rules and
Regulations of Consolidated Edison
Company of New York, Inc. for Gas Service.

Case 06-G-1332

DIRECT TESTIMONY

OF

DOUGLAS W. ELFNER

Dated: March 16, 2007
Albany, New York

MINDY BOCKSTEIN
CHAIRPERSON AND EXECUTIVE DIRECTOR
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1 Q. Please state your name and title.

2 A. My name is Douglas W. Elfner. I am the Director of Utility Intervention for
3 the New York State Consumer Protection Board ("CPB").

4

5 Q. Dr. Elfner, please summarize your education and employment experience.

6 A. I received a B.A. with honors and distinction in economics and
7 mathematics from the University of Delaware in 1976, and a Ph.D. in
8 Economics from the University of Michigan in 1982. From 1982 through
9 1984 I was an Assistant Professor of Economics at the University of
10 Vermont, where I taught courses in econometrics and microeconomics. I
11 was employed from December 1984 to January 1989 by AT&T in
12 Bedminster, New Jersey, where I held positions of increasing
13 responsibility as an Economist in the Market Analysis and Forecasting
14 organization. My responsibilities included developing revenue and
15 quantity forecasts for existing services; analyzing opportunities for new
16 services and the effects of changing the price and rate structures of
17 existing services; and producing forecasts and market analyses for
18 regulatory purposes.

19 Since January 1989, I have been employed by the New York State
20 Consumer Protection Board. As Director of Utility Intervention, I am
21 responsible for all aspects of analysis, policy development, and advocacy

1 on behalf of New Yorkers regarding the regulation of utilities.

2 I am a member of Phi Beta Kappa, the American Economic
3 Association and the National Association of Business Economists. I have
4 presented original papers at conferences sponsored by the American
5 Economic Association and the Econometrics Society.

6

7 Q. Have you previously testified before the Commission?

8 A. Yes. I have testified in numerous cases before the New York State Public
9 Service Commission.

10

11 Q. What is the purpose of your testimony?

12 A. I address several public policy proposals made in, and omitted from, the
13 testimony of Consolidated Edison Company of New York, Inc. ("Con
14 Edison" or the "Company"); in particular, a gas efficiency program,
15 revenue decoupling and certain programs regarding retail competition.

16

17 Gas Efficiency Program

18 Q. Please summarize the gas efficiency program established in Con Edison's
19 last gas rate case.

20 A. The Commission approved a comprehensive joint proposal that included
21 \$5.2 million over three years to fund and study gas efficiency programs.

1 (Case 03-G-1671, Proceeding on Motion of the Commission as to the
2 Rates, Charges, Rules and Regulations of Consolidated Edison Company
3 of New York, Inc. for Gas Service, Order Adopting the Terms of a Joint
4 Proposal, September 27, 2004) Specific initiatives and funding allocations
5 were subsequently developed by an advisory group and approved by the
6 PSC. A total of \$4.0 million was made available for gas efficiency,
7 allocated 50% for low-income, 25% for non-low-income residential and
8 25% for commercial programs. The remaining \$1.2 million was
9 designated for a gas efficiency study, program evaluation, administrative
10 fees and to compensate Con Edison for lost revenue. The program is
11 intended to provide the benefits of gas efficiency in residential and
12 commercial markets, demonstrate potential gas and cost savings and
13 improve energy efficiency and access to energy options for low-income
14 customers. It is estimated to provide total annual gas program savings of
15 \$1.2 million and a total of \$17.3 million in benefits over the lifetime of the
16 installed program measures. The New York State Energy Research and
17 Development Authority ("NYSERDA") is the administrator of that program.

18

19 Q. What is the status of that program?

20 A. The quarterly report for the period ending December 27, 2006, the most
21 recent available, indicates that \$909,859 (23%) of the \$4.0 million

1 available for gas efficiency programs has been spent, and \$2.125 million
2 (53%) of total program costs have been spent or committed. With nine
3 months remaining in the program, 65%, 52% and 31% of funds for the
4 low-income, non-low-income residential and commercial programs,
5 respectively, have been committed.
6

7 Q. What is Con Edison's recommendation regarding this gas efficiency
8 program?

9 A. Company witness Mr. Louis A. Cedrone recommends that the program
10 continue to operate as planned for the duration of the current rate plan,
11 and that any unused funds after September 30, 2007 be transferred to
12 NYSERDA to fund energy efficiency programs. Mr. Cedrone also
13 recommends that ratepayers provide no additional funding for gas
14 efficiency programs after September 30, 2007, since "the level of program
15 activity is not adequate" to determine if these programs should be
16 continued and/or expanded. (Testimony of Mr. Cedrone, p. 11)
17

18 Q. What is the CPB's position on this matter?

19 A. The CPB recommends that a gas efficiency program for Con Edison's
20 customers continue without interruption, with a significantly higher level of
21 funding than the current program. Although thorough evaluation of the

1 program in the Company's current rate plan is necessary to help ensure
2 that funds for gas efficiency programs are used effectively and to identify
3 necessary changes, it would not be in the public interest to have the
4 current program expire without a replacement. Cost effective gas
5 efficiency projects benefit consumers, particularly projects that incorporate
6 the established programs, procedures and implementation contractors that
7 NYSERDA has used, and evaluated, in the past.

8 Based on information presented in Case 03-G-1671 during 2006,
9 the PSC may take action in that proceeding to ensure that an
10 appropriately-sized, cost effective gas efficiency program continues to be
11 available to Con Edison's customers after October 1, 2007. In any event,
12 a collaborative proceeding should be initiated in this proceeding to
13 evaluate the current gas efficiency program based on available data. That
14 effort should also determine the funding and specific parameters for a new
15 long-term program, with careful consideration given to the role of
16 NYSERDA, the relationship of the proposed program for natural gas with
17 existing programs for electric service for what may be the same
18 customers, and appropriate safeguards to help ensure that scarce
19 ratepayer funds are used in an efficient and cost-effective manner.

20

21

1 Revenue Decoupling

2 Q. Please summarize the CPB's proposals regarding existing disincentives
3 for utilities to encourage conservation.

4 A. The Commission has recognized that utilities have an economic
5 disincentive to implement energy efficiency programs, such as the gas
6 efficiency program discussed above, and it is currently considering
7 measures to address this issue in Cases 03-E-0640 and 06-G-0746. The
8 CPB recommends that a revenue decoupling mechanism that addresses
9 our concerns, be developed for Con Edison. Con Edison's testimony is
10 silent on this issue.

11

12 Q. Please elaborate on the CPB's position regarding revenue decoupling.

13 A. The CPB continues to recommend that the Commission approve an
14 appropriate revenue decoupling mechanism for energy utilities, designed
15 to serve the best interests of consumers. That measure, however, should
16 not place undue reliance on shifting recovery of utility delivery revenue
17 from volumetric to fixed charges, since that would have the undesired
18 effect of diminishing consumers' incentive to adopt energy efficiency
19 measures and may have substantial negative customer bill impacts.
20 Similarly, an overly-broad decoupling mechanism that shifts from utilities
21 to consumers, the risk of profit losses from factors such as general

1 economic downturns and/or a decline in the number of customers, would
2 not be in consumers' interest. The CPB's detailed recommendations on
3 this issue are contained in our August 28, 2006 Initial Comments in Cases
4 03-E-0640 and O6-G-0746.

5 The CPB recommends that an appropriate revenue decoupling
6 mechanism be developed for Con Edison's gas operations, and that
7 specific parameters of that mechanism be developed in a collaborative
8 phase of this proceeding as soon as is practical.

9

10 Retail Competition

11 Q. Please summarize the Company's proposals regarding promotion of retail
12 energy competition.

13 A. Con Edison proposes to continue and/or enhance several programs
14 intended to promote retail energy competition. For example, it proposes
15 to increase spending on outreach and education regarding retail
16 competition, continue its Market Match program, modify its Market Expo
17 program, and extend existing incentive mechanisms for the migration and
18 retention of retail access customers.

19

20 Q. Do you have any general comments on these proposals?

1 A. Yes. In large part, these are requests for ratepayers to continue to
2 subsidize the operation of competitive ESCOs, without the support of any
3 study or analysis demonstrating that such ratepayer subsidies are
4 necessary, appropriate and cost effective. The CPB has supported these
5 types of programs in the past in certain circumstances and with
6 appropriate limitations, as transitional measures aimed at eliminating
7 barriers to competitive retail marketing activities in service territories
8 where ESCOs were absent or inactive. That is clearly not the situation in
9 the service territories where Con Edison gas operates. According to the
10 Commission's website, as of March 9, 2007, there were 17 ESCOs
11 actively selling natural gas service to residential customers in Con
12 Edison's territory and many of these companies were offering multiple
13 products.

14 The role of the Commission in fostering competitive retail energy
15 markets should be restricted to eliminating impediments inherent in, or
16 resulting from, the historic system of monopoly franchises and regulation.
17 It is not the job of regulators to develop - and ratepayers should not be
18 required to pay for - long-term programs aimed at reducing costs or risks
19 to businesses that would be present in any competitive environment,
20 whether regulation ever existed or not.

1 Moreover, subsidy programs can be harmful to individual ESCOs
2 who choose to take risks, pay their stand-alone costs and develop
3 innovative approaches to meet customer needs. These programs create
4 an “unlevel playing field” that disadvantages ESCOs that conduct, and
5 fund, their own advertising, marketing and customer acquisition activities.
6 They impede competition and innovation, to the detriment of consumers.

7 The CPB has no objection to Con Edison’s proposal to continue the
8 purchase of receivables program and ESCO referral program, as long as
9 the Company recovers all incremental costs from ESCOs, without
10 subsidization or guarantee of recovery by ratepayers.

11

12 Q. Please summarize the Company’s proposal regarding outreach and
13 education on retail energy competition, as well as its proposals regarding
14 Market Match and Market Expos.

15 A. The Company proposes to spend \$3.37 million in the rate year on
16 education and outreach for energy choice. This includes contracts with
17 professional marketing firms as well as advertising and direct mailing.
18 (Testimony of Witness Toni Tesu, pp. 4 – 6) Con Edison’s current rates
19 include \$2.26 million per year for energy choice outreach and education.
20 (Response to Information Request NYC-71)

1 The Company also proposes to continue its Market Match program
2 without modification and modify its Market Expo program to partner with
3 local business organizations. (Testimony of Retail Access Panel, pp. 5-6)
4 As described in Con Edison's current rate plan, those programs are
5 apparently intended to provide opportunities for ESCOs and Con Edison's
6 non-residential customers to exchange information. The Market Match
7 program includes a tool on Con Edison's web site for customers interested
8 in obtaining competitive price offers from ESCOs. Market Expos are
9 events in which ESCOs, large non-residential customers and Con Edison
10 join together to exchange information.

11

12 Q. What is the CPB's position on these proposals?

13 A. The CPB opposes ratepayer funding for these programs in these
14 circumstances. The Company has not provided any study or analysis
15 demonstrating that expenditures on these programs in the past were cost
16 effective. Nor have they provided any studies or analyses showing that it
17 is necessary or appropriate for ratepayers to fund these programs in the
18 future. Because of the absence of justification for these programs and for
19 the reasons identified above, ratepayers should not be required to fund
20 these projects.

21

1 Q. Please summarize the Company's proposal regarding incentives for Con
2 Edison to promote retail access.

3 A. Con Edison proposes to continue the migration incentives included in its
4 current rate plan, under which it receives up to \$50 for each migrating
5 customer, as well as another incentive if customers continue to take
6 service from an ESCO. The Company may receive up to \$8.5 million over
7 three years under this measure.

8

9 Q. Do you support that recommendation?

10 A. No. Con Edison has not adequately explained why this incentive is
11 necessary or how it is consistent with just and reasonable rates for the
12 Company's services. In fact, no migration incentive of any type is required
13 for Con Edison to provide safe and reliable service. Moreover, as a
14 general matter, incentives should align utility interests with those of
15 customers who fund those incentives, whereas a customer migration
16 incentive does not necessarily achieve that objective. Indeed, rewarding
17 the Company based on the number of customers that obtain commodity
18 service from an ESCO, provides Con Edison a powerful incentive to make
19 its commodity service less palatable to consumers than commodity
20 service from unregulated providers, including its affiliate. The CPB

1 opposes requiring ratepayers to fund any migration incentive in this
2 instance.

3

4 Q. Does this conclude your testimony?

5 A. Yes.

6

